

# RugDoctor®

## Portable Spot Cleaner

### USER MANUAL

Model Number: 93306



Motorised brush for use on:



STAIRS



VEHICLE



UPHOLSTERY



SPOTS/STAINS



# IMPORTANT SAFETY INSTRUCTIONS

## **! WARNING**

**TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, INJURY OR PROPERTY DAMAGE:**

Please read all instructions before using. When using an electrical appliance, basic precautions should always be followed, including the following:

### **SAVE THESE INSTRUCTIONS**

**If faulty, do not attempt any maintenance or repair: contact Rug Doctor**

- △ This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- △ Children should be supervised to ensure that they do not play with the appliance
- △ The plug must be removed from the mains socket before filling, emptying or cleaning the machine.
- △ During operation, the cleaning solution sprayed out could be hazardous due to its temperature, pressure or chemical content. Refer to warnings printed on the Rug Doctor Portable Spot Cleaner bottle.
- △ Do not use shampoo or any foaming detergent in this machine. If foam appears in the recovery tank during operation switch off immediately and empty tank.
- △ Care must be taken to ensure that the power cable remains undamaged. If damaged, do not change, return machine to Rug Doctor.
- △ To avoid scalding or burns, use caution when handling hot tap water to fill tanks. Do not boil or microwave water to be used in machine. Use only luke warm water when cleaning wool or wool blend carpets.
- △ Do not leave appliance unattended when plugged in or while it is on. Unplug from mains socket when not in use and before servicing.
- △ To reduce the risk of fire and electric shock due to internal component damage, use only Rug Doctor® cleaning products intended for use with this appliance.
- △ Do not allow to be used as a toy. Not intended for use by children. Close attention and adult supervision is necessary when used near children. Do not allow children to place their body parts in or near openings and moving parts.
- △ Use only as described in this manual. Use only Rug Doctor's recommended products.
- △ Do not use with damaged power cable or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors or dropped into water, stop using and return it to Rug Doctor.
- △ Do not pull or carry by power cable, use power cable as a handle, close a door on power cable, or pull power cable around sharp edges or corners. Do not run appliance over power cable. Keep power cable away from heated surfaces.
- △ Do not unplug by pulling on power cable. To unplug, grasp the plug, not the power cable.
- △ Do not handle plug or appliance with wet hands.
- △ Do not put any object into openings. Do not use if any opening is blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- △ Keep hair, loose clothing, fingers and all parts of body away from openings and moving parts.
- △ Turn off all controls before unplugging.
- △ Use extra care when cleaning on stairs.
- △ Do not use to pick up flammable or combustible liquids or materials such as petrol, paints or use in areas where they may be present.
- △ Do not use to pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- △ Do not place in or pick up caustic or toxic materials (Such as, bleach, ammonia, toilet bowl cleaner and drain cleaners) with machine.
- △ Use only on surfaces moistened by cleaning process or small spills. Do not place or submerge machine in standing water or try to clear flooded areas.
- △ Do not clean over floor mounted electrical mains sockets.
- △ The use of an extension power cable is not recommended.
- △ **Failure to follow the foregoing instructions may expose the user to the possibility of electric shock, personal injury and/or death.**
- △ When clean water tank runs out, stop using the machine and follow instructions to refill.
- △ Do not operate without tanks or in any manner inconsistent with above warnings or the operating instructions set forth in this manual.

# RugDoctor®

Founded by a professional carpet cleaner in 1972, the first Rug Doctor machines were designed and built for professional use. A brand was born and soon after, Rug Doctor launched the first rental programme that made professional-grade carpet cleaning machines available to the public. More than 40 years later, Rug Doctor are seen as the Carpet Care Experts and have become a household name around the world. The brand continues as the leader in carpet care rental systems with powerful carpet and upholstery cleaning machines and innovative products.

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Rug Doctor Ltd., Unit 29, Decoy Road  
Timberlaine Trading Estate, Worthing  
West Sussex BN14 8ND

customerservices@rugdoctor.co.uk  
www.rugdoctor.co.uk

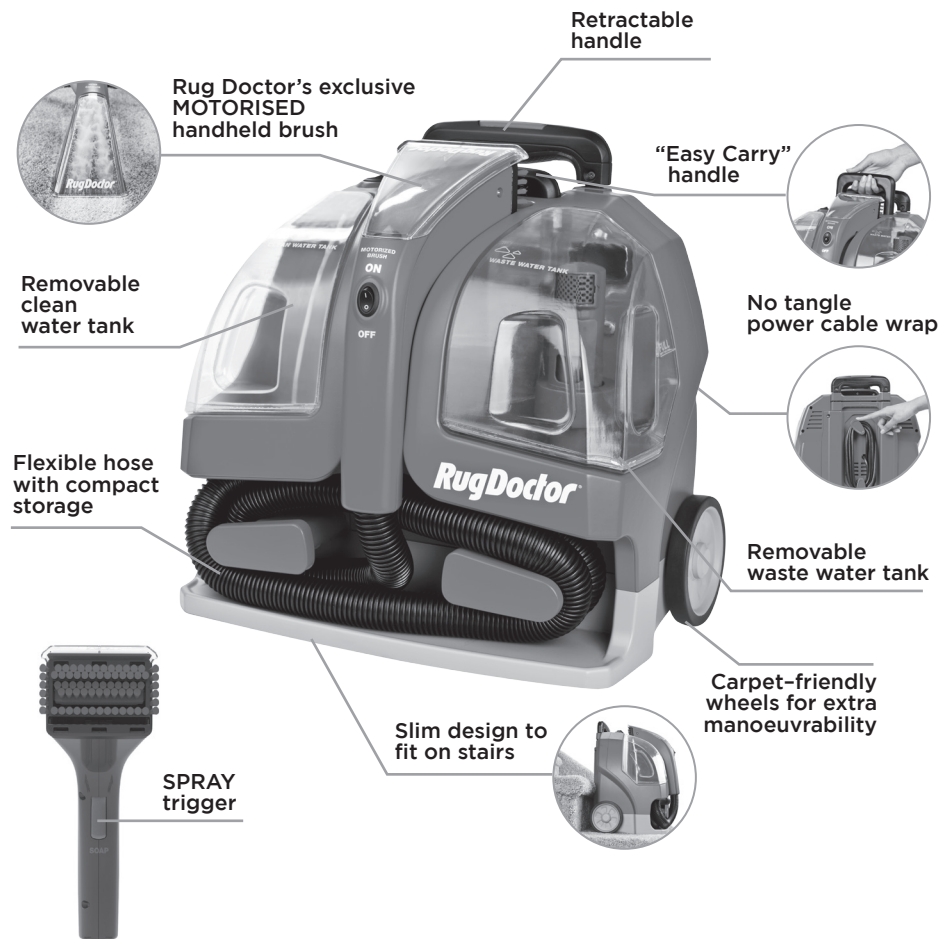
## CLEANING TIPS

1. Pick-up and discard any solid debris in the area before using your RUG DOCTOR PORTABLE SPOT CLEANER.
2. Always test colour fastness before using on carpets and upholstery:
  - A. Wet an inconspicuous area with a small amount of cleaner
  - B. After 1-2 minutes, blot with a white paper towel and check for colour transfer
3. When cleaning, make sure the suction nozzle is in direct contact with the surface you are cleaning. You will be able to see the dirty solution being sucked into the nozzle. If you don't see it, tilt the nozzle forward to ensure good vacuum suction and pass over the area again.
4. When using RUG DOCTOR PORTABLE SPOT CLEANER on stairs, keep the machine on the step or two below where you are cleaning for easy manoeuvrability. Use the convenient "Easy Carry" handle to move from step to step.



Use only RUG DOCTOR PORTABLE MACHINE SPOT CLEANER whenever you use your RUG DOCTOR PORTABLE SPOT CLEANER as it has been specially formulated to give best cleaning results. Using Non-RUG DOCTOR cleaning solutions may harm the machine and will void the warranty. 

## PRODUCT PARTS, COMPONENTS



## CLEANING SOLUTION

RUG DOCTOR PORTABLE MACHINE SPOT CLEANER is specially formulated for the RUG DOCTOR PORTABLE SPOT CLEANER. Deep clean spots and stains all around your home; carpets, stairs, upholstery, mattresses, vehicles and more! Keep RUG DOCTOR PORTABLE MACHINE SPOT CLEANER always at the ready. Use only Rug Doctor Portable Machine Spot Cleaner on wool or wool blend carpets. No other cleaner is recommended.



## SETTING UP/ GET READY TO CLEAN



DO NOT USE BOILED OR MICROWAVED WATER IN TANK. Doing so could result in scalding or burns. ALWAYS CHECK FOR COLOURFASTNESS. Do not overwet the carpet. Use luke warm water on wool and wool blend carpets. DO NOT USE on natural fibre, silk or pure wool oriental rugs, hand loomed wool rugs, braided rugs, sisal, sea grass matting or jute carpets, silk, haitian cotton, brushed corduroy, leather, non colourfast fabrics, berber, Flotex, Ryalux carpets, wood effect laminate flooring. Doing so could damage material and void warranty on machine. Do not walk on wet carpet.

Your RUG DOCTOR PORTABLE SPOT CLEANER is ready to start cleaning right out of the box. No assembly required! Follow these simple instructions to start cleaning.

Fill the CLEAN WATER TANK:

- Simply lift the CLEAN WATER TANK straight up from the unit.
  - Unscrew the cap and pull the nozzle to remove the tube from the tank.
  - Add hot tap water, filling to the CLEAN WATER line marked on the top of the tank. Only use luke warm water on wool/wool mix carpets. DO NOT BOIL OR MICROWAVE THE WATER.
  - Pour RUG DOCTOR PORTABLE MACHINE SPOT CLEANER solution into the tank, filling to the "Spot Cleaner" line marked on the tank. Each 120ml fill is the equivalent of just over a third of a coffee mug full.
  - Insert the tube back into the tank, replace the outer cap and tighten.
  - Replace the tank by setting it straight down into the unit, pressing down firmly until it feels secure.
- Lift the MOTORISED BRUSH from the unit and completely unwrap the flex hose from around the hose retainers.
  - Rotate the power cable retainers on the back of the unit to release the power cable and unwrap completely. Plug into a mains socket.

## HOW TO CLEAN / FEATURES

You're now ready to deep clean spots and stains on carpet, upholstery and hard to clean places such as stairs and vehicles. Your RUG DOCTOR PORTABLE SPOT CLEANER has innovative features; A powerful MOTORISED BRUSH to clean deep down and WHEELS and a RETRACTABLE "LUGGAGE STYLE" HANDLE to make getting to the stain easier than ever before.

### MOTORISED BRUSH

- With the unit powered on, position the MOTORISED BRUSH well in front of the stain or area you want to deep clean.
- Turn ON the MOTORISED BRUSH by pressing power switch to the "ON" position.
- Squeeze and hold the SPRAY trigger to begin cleaning. Slowly move the tool over the stain, releasing the SPRAY trigger at the end of the cleaning process. For dried-in or deep down stains, make multiple passes, but do not overwet the carpet or upholstery you are cleaning.
- Excess water can be removed by making additional passes with the tool without squeezing the SPRAY trigger. This will allow faster drying time and avoid overwetting.
- Leave machine on for 15 seconds after cleaning to allow all of the dirty solution to be collected into the WASTE WATER TANK.

POWERFUL,  
MOTORISED  
BRUSH  
FOR A DEEP  
DOWN CLEAN

## HOW TO CLEAN / FEATURES (CONT)

### WHEELS & RETRACTABLE "LUGGAGE STYLE" HANDLE

- To lift the RETRACTABLE HANDLE press down on the HANDLE RELEASE button while lifting the handle upward.
- Tip the unit back and pull to manoeuvre easily around your home.
- To retract the handle, press down on the HANDLE RELEASE button pushing the handle downward until completely recessed into the unit.

CARPET  
FRIENDLY  
WHEELS,  
EASY TO  
MANOEUVRE

### EMPTYING THE WASTE WATER TANK

- Empty the WASTE WATER TANK when the dirty water reaches the "Full Line"
- Remove the WASTE WATER TANK from the unit by pulling the tank forward and lifting it straight up. The inlet on the side of the tank is now open so it is important to KEEP IT UPRIGHT while you go to the sink or toilet to dispose of the dirty water.
- Over a sink or toilet, turn the tank on its side and allow the dirty water to pour out of the inlet.
- In order to clean the WASTE WATER TANK, unscrew the WIDE OPENING LID. Remove the WIDE OPENING LID and float column from inside the tank and set aside.
- Remove any debris in the tank and around the filter and rinse the inside of the tank.
- Replace the float column and the WIDE OPENING LID, firmly tighten the cap.
- Replace the WASTE WATER TANK by setting it straight down into the unit, pressing down firmly until it feels secure.

### REFILL THE CLEAN WATER/SOLUTION TANK

- Simply lift the CLEAN WATER TANK straight up from the unit.
- Unscrew the cap and pull the nozzle to remove the tube from the tank.
- Add RUG DOCTOR PORTABLE MACHINE SPOT CLEANER formula to the "SPOT CLEANER" fill line shown at the bottom of the tank. Each 120ml fill is the equivalent of just over a third of a coffee mug full. Add hot tap water, filling to the "Clean Water" line marked on the tank. Only use luke warm water on wool/wool mix carpets. DO NOT BOIL OR MICROWAVE WATER.
- Insert the tube into the tank, replace the cap and tighten.
- Replace the tank by setting it straight down into the unit, pressing down firmly until it feels secure.

## CLEANING UP & STORAGE AFTER USE

After you've used your RUG DOCTOR PORTABLE SPOT CLEANER follow these easy steps for quick clean-up and storage of your unit.

- Unplug the power cable from the mains socket and wrap it around the power cable retainers.
- Wrap the flex hose around the hose retainers and replace the MOTORISED BRUSH on the unit.
- Empty the CLEAN WATER TANK (if necessary), rinse and replace on the unit.
- Empty the WASTE WATER TANK then rinse, clean and dry before placing back on the unit. The WIDE OPENING LID tank opening is designed to allow your hand to fit inside to thoroughly clean, rinse and dry, for a fresh clean tank.
- Store the handle in the recessed position for compact storage.
- Keep in a protected, dry area at room temperature. IMPORTANT: DO NOT EXPOSE THE UNIT TO TEMPERATURES BELOW 4°C (40°F) AND ABOVE 43°C (110°F).




## TROUBLE SHOOTING

Problem	Possible Reason	How to Fix
No Power	Power cable not plugged in Power button not pressed	Plug power cable into wall mains socket Press unit power button on
No / Low Spray	Not pressing spray trigger Clean Water / solution tank is empty or low Clean Water tank is not seated or installed correctly Spray is clogged	Press spray trigger Fill Clean Water tank with water and solutions Lift Up Clean Water tank, secure outer cap and reposition Clean the spray spout
No / Low Suction	Waste Water / collection tank is full Waste Water / collection tank is not seated / installed correctly Filter screen inside Waste Water / collection tank clogged	Empty Waste Water / collection tank Lift Up Waste Water / collection tank and place back into position Clean off debris on filter screen inside Waste Water / collection tank
MOTORISED Brush Doesn't Oscillate	Brush mode is not switched on	Turn MOTORISED BRUSH button to the on position. Ensure that you have vacuumed over the area first so debris or hair does not get caught or tangled in the brush

CALL UK 01903 23 55 58 or EIRE 1800 93 20 96 if problem is not resolved

## REPLACEMENT PARTS

Accessories and replacement parts are available for your RUG DOCTOR PORTABLE SPOT CLEANER by calling Rug Doctor Customer Service UK 01903 23 55 58 or EIRE 1800 93 20 96 or visiting [www.rugdoctor.co.uk](http://www.rugdoctor.co.uk).

Replacement Parts	Image	Part #
Clean Water Tank (with Tube, Nozzle & Cap)		93074
Waste Water Tank (with Float Column & Wide Opening Lid)		93076
Retractable Handle Replacement		93077

## OTHER RUG DOCTOR CLEANING SOLUTIONS



### Rug Doctor Traffic Lane Cleaner

A pre-treatment for cleaning heavy traffic areas on carpets. It helps to lift and loosen ground in dirt and soiling and is especially effective on greasy and oil based stains.



### Rug Doctor Urine Eliminator

Eliminates foul odours in carpets and furnishings caused by pets, children or the incontinent. It's enzyme technology removes the hard urine crystals from dried in stains. Effective against urine, blood, faeces and vomit stains. It can also be used as a pre-treatment to machine cleaning.



### Rug Doctor Odour Remover

An alkaline based treatment. It uses an enzymatic process to eliminate most foul odours including food, smoke and animal waste, leaving the affected area deodorised. Effective on some dried in stains.

These cleaning solutions are available in over 3,500 stores across the UK. See our store finder on [www.rugdoctor.co.uk](http://www.rugdoctor.co.uk) for your nearest outlet.

## GUARANTEE AND PRODUCT REGISTRATION

### What Does This Guarantee Cover / How Long Does The Guarantee Last

- 1.1. Rug Doctor guarantees to the original purchaser for a period of 2 years from the date of purchase ("Guarantee Period"), the machine supplied by Rug Doctor and every component part thereof (collectively, "Machine") shall be free from material defects. However, this guarantee is subject to Clauses 1.2, 1.4 and 2.4 and does not apply in the circumstances described in Clause 2.1.
- 1.2. Subject to Clause 2.1, if:
  - (a) you give notice (in accordance with the "How Do I Get Service Under This Guarantee" section below) to Rug Doctor during the Guarantee Period within a reasonable time of discovery that the Machine has a material defect; and
  - (b) Rug Doctor is given a reasonable opportunity of examining the Machine; and
  - (c) you (if asked to do so by Rug Doctor) return the Machine to Rug Doctor's place of business, payment for which will be in accordance with the "Expenses" section below;

Rug Doctor will repair or replace the Machine without further charge.

- 1.3. The guarantee at Clause 1.1 shall apply to any replacement Machine (for a period of 12 months from the date of delivery of that replacement) and any repaired Machine (for the original Guarantee Period) supplied by Rug Doctor.
- 1.4. This Guarantee is given in addition to, and does not affect, your legal rights in relation to the Machine that is faulty or not as described. Advice about your legal rights is available from your local Citizens' Advice Bureau or Trading Standards office.

### What The Guarantee Does Not Cover

- 2.1. The guarantee at Clause 1.1 does not apply to any defect in the Machine arising from:
  - (a) any further use of the Machine made by you or any third party after giving notice in accordance with Clause 1.2;
  - (b) your failure, or that of any third party, to follow Rug Doctor's oral or written instructions (including but not limited to the User Guide supplied with the Machine) as to the storage, use and maintenance of the Machine (as to the latter, for best operating efficiency and cleaning, use of only Rug Doctor cleaning products is recommended);
  - (c) any alteration or repair, or attempted alteration or repair, by you or any third party of the Machine without the written consent of Rug Doctor;
  - (d) fair wear and tear, wilful damage, negligence by you or any third party, accident, improper use and abuse, or abnormal storage or working conditions; or
  - (e) use by you or any third party of the Machine in any way or at any time for rental purposes.
- 2.2. If Rug Doctor fails to comply with these terms, then it shall be responsible for loss or damage that you suffer that is a reasonably foreseeable result of its breach of the terms or its negligence, but Rug Doctor shall not be responsible for any loss or damage that is not reasonably foreseeable.
- 2.3. Rug Doctor is only supplying the Machine for domestic and private use. You agree not to use the Machine for any commercial, business or re-sale purpose, and Rug Doctor has no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

2.4. Rug Doctor does not exclude or limit in any way its liability for:

- (a) death or personal injury caused by its negligence or the negligence of its employees, agents or subcontractors;
- (b) fraud or fraudulent misrepresentation;
- (c) breach of the terms implied by section 12 of the Sale of Goods Act 1979 (title and quiet possession);
- (d) breach of the terms implied by sections 13, 14 and 15 of the Sale of Goods Act 1979 (description, satisfactory quality, fitness for purpose and samples); and
- (e) defective products under the Consumer Protection Act 1987.

### Expenses

If a Machine is returned to Rug Doctor for repair under the guarantee at Clause 1.1 within thirty (30) days of delivery, Rug Doctor will pay the delivery charges both from and back to you. However, you will be responsible for paying any delivery charges for Rug Doctor sending the Machine back to you if the Machine is not considered by Rug Doctor to have a material defect.

Thereafter, you may be required to send the machine to Rug Doctor should repairs be required during the Guarantee Period. You will be responsible for paying any delivery charges for sending the Machine to and from Rug Doctor for repairs occurring under the guarantee and within the Guarantee Period and after the initial thirty (30) days.

### How Do I Get Service Under This Guarantee?

TO OBTAIN GUARANTEE ASSISTANCE, please call the Rug Doctor Consumer Support Team on: 01903 235558 (9.00 am to 5.00 pm Mon - Fri) or e-mail [customerservices@rugdoctor.co.uk](mailto:customerservices@rugdoctor.co.uk). Rug Doctor will need the following information in order to assist you: your name, address and telephone number, product model and serial number, proof of purchase showing date and place of purchase. Please explain the nature of the problem.

Rug Doctor will review all the facts involved and advise you as to recommended procedure. We recommend you keep the original carton and packing materials.

**Rug Doctor Ltd, Unit 29, Timberlaine Trading Estate Decoy Road, Worthing, West Sussex BN14 8ND**

**E-mail: [customerservices@rugdoctor.co.uk](mailto:customerservices@rugdoctor.co.uk) Web Site: [www.rugdoctor.co.uk](http://www.rugdoctor.co.uk)**

### Unauthorised Use

For the avoidance of doubt, use of the Machine for rental purposes is strictly forbidden and would result in you being unable to rely on this Guarantee. This Guarantee gives you specific legal rights. We hope you enjoy your Portable Spot Cleaner cleaning experience.

**You can register your Rug Doctor® Portable Spot Cleaner machine at [www.rugdoctor.co.uk](http://www.rugdoctor.co.uk)**

***RugDoctor***<sup>®</sup>  
*Portable  
Spot Cleaner*

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