# We love that you are rocking JLab!
# We take pride in our products and fully stand behind them.

**EPIC AIR SPORT ANC EARBUDS**

**LIMITED TWO YEAR** **2** **WARRANTY**

### YOUR WARRANTY
All warranty claims are subject to JLab authorization and at our sole discretion. Retain your proof of purchase to ensure warranty coverage.

**#TEAMJLAB SUPPORT TEAM**

### CONTACT US
Reach out to us at **support@jlab.com** or visit **jlab.com/contact**

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## FIRST TIME SETUP

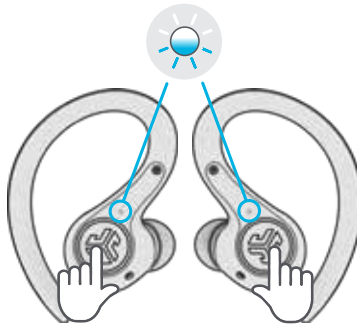**1** **AUTO-CONNECTING EARBUDS**
**A.** Take earbuds out of the charging case and remove stickers.
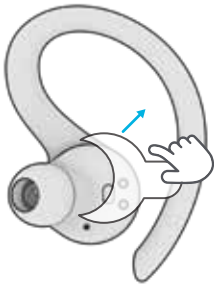
**B.** Press and hold 3+ seconds on each earbud. **Blinking blue and white light** on one earbud will indicate ready to pair to your device.



Remove stickers

Press and hold 3+ seconds

**2** **CONNECTING BLUETOOTH**
Select "Epic Air Sport ANC" in your device settings.
Voice prompt "Bluetooth connected" followed by **solid white lights** will indicate you are connected.



Settings

Bluetooth
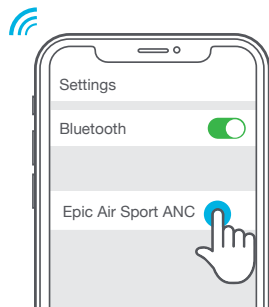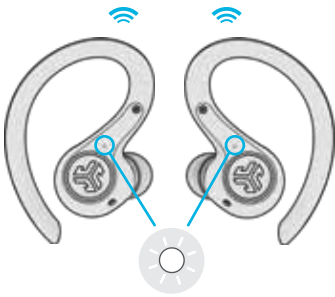
Epic Air Sport ANC

**ADDING NEW / ADDITIONAL BLUETOOTH DEVICES:**
**Turn OFF Bluetooth** from any previously connected device. **Turn ON Bluetooth** from new device. Take earbuds out of the case.
Earbuds will automatically enter Bluetooth Pairing. Select "Epic Air Sport ANC" in new device settings to connect.

## CONTROLS

**LEFT TOUCH SENSOR**

**RIGHT TOUCH SENSOR**
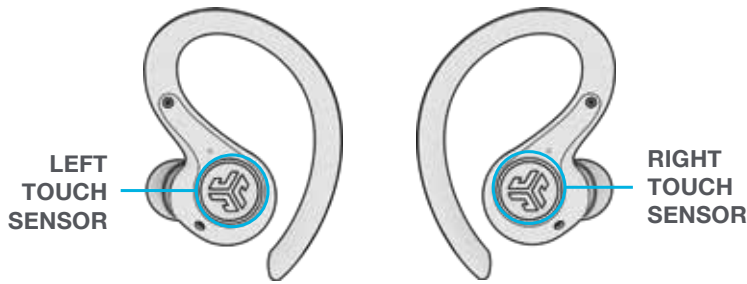
**VOLUME DOWN:** Single tap
**SIRI (iOS) or "OK GOOGLE" (ANDROID):** Double tap
**BE AWARE / ANC ON / ANC OFF:** Press & hold 1+ sec
**EQ CHANGE:** Triple tap

**VOLUME UP:** Single tap
**PLAY / PAUSE:** Double tap
**TRACK FORWARD:** Press & hold 1+ sec
**EQ CHANGE:** Triple tap

**ANSWER:** Single Tap Left or Right
**HANG UP:** Double Tap Left or Right
**REJECT INCOMING CALL:** Press and hold 1+ seconds Left or Right

**MUSIC / MOVIE MODE:** Press and hold both touch sensors simultaneously 3+ seconds.

**POWER OFF WITHOUT CHARGING CASE:** Turn off your Bluetooth from your device settings. The earbuds will then power off after 3 minutes.

## VOICE PROMPTS

**"JLab ON":** Power ON

**"Ready to Pair":** Epic Air Sport ANC is ready to pair to your Bluetooth device

**"Be Aware":** Hear your surroundings

**"Noise Canceling ON":** Noise canceling ON

**"Noise Canceling OFF":** Noise canceling OFF

**"Bluetooth Connected":** Earbud is connected to device

**"Battery Full":** 100-80%

**"Battery Medium":** 80-20%

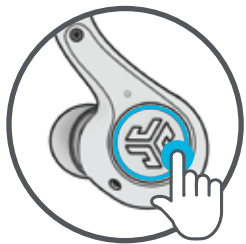**"Low Battery":** Less than 20% (When power decreases to 10%, "Low Battery" will play one time)

**"Goodbye":** Power OFF

## EQUALIZER MODES

**Triple tap either earbud for different EQ settings. Voice prompts will indicate EQ settings** (Epic Air Sport ANC will cycle 4 EQ settings) Customize each EQ setting by downloading the **JLab Air ANC App** in Apple/Google Play Store

**JLab SIGNATURE**
JLab C3™ signature sound with amplified bass and vocals

**BALANCED**
Even sound with no additional enhancements

**BASS BOOST**
Amplified bass and sub-bass

**BEEP**
Custom EQ setting (download the JLab Air ANC App to customize)

## AUTO-POWER ON/OFF

**1** Placing the earbuds in the charging case will power OFF earbuds and start charging.
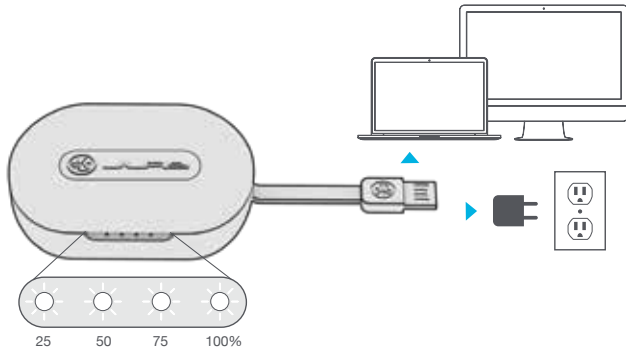
**Blue lights** indicate earbuds are charging and will turn off when fully charged.

**2** When taken out of the charging case, they will auto power ON and connect.

Settings

Bluetooth

JLab Epic Air Sport Connected

**RIGHT SIDE CHARGING**

**LEFT SIDE CHARGING**
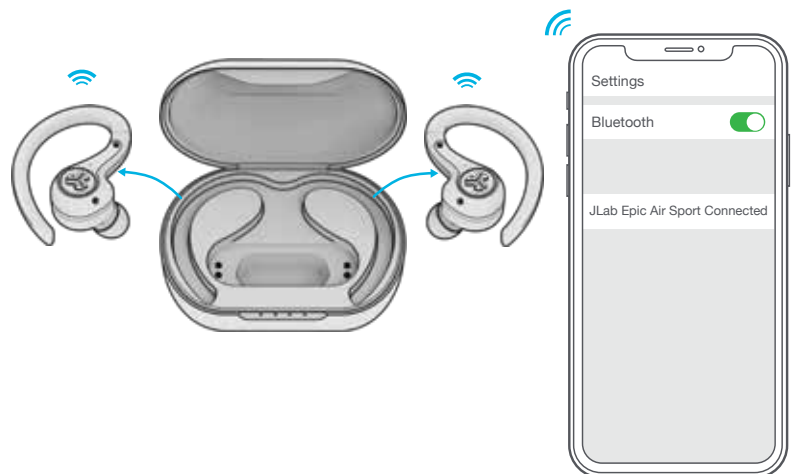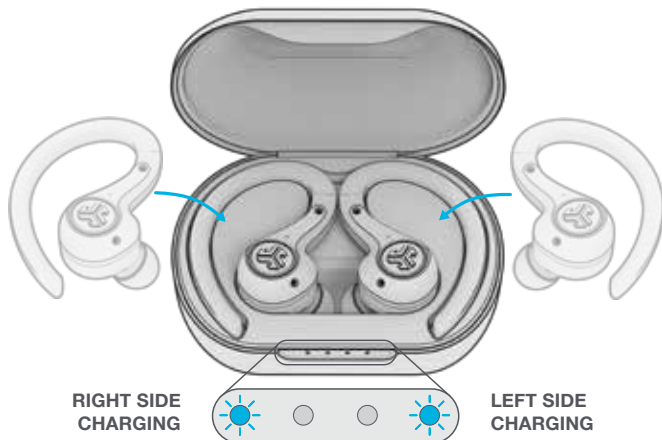
## WIRED CHARGING

Connect the Epic Air Sport ANC to computer or USB 5V 1A (or less) output device.
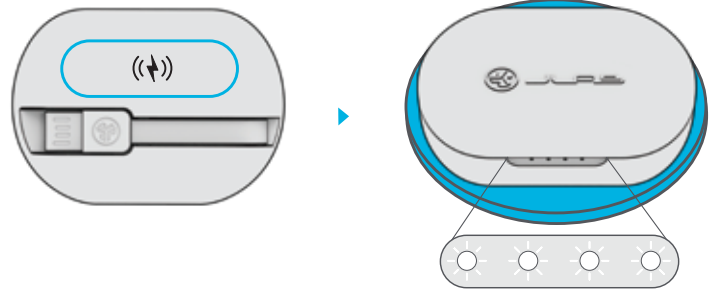
LEDs **pulse white** when charging and **turn solid white** when fully charged.

25    50    75    100%

## WIRELESS CHARGING

Place the charging case on a wireless charging platform.

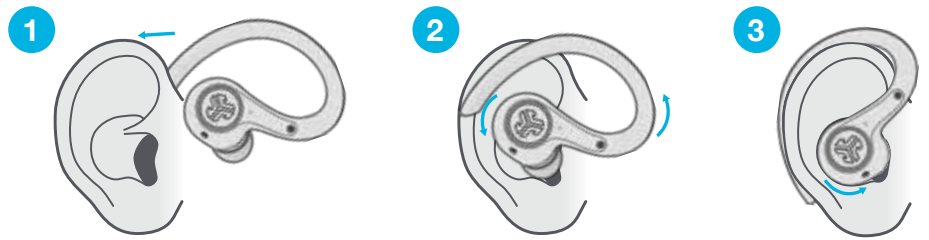LEDs **pulse white** when charging and **turn solid white** when fully charged.

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## FITTING

Try all ear tips for best fit and proper seal.

Place in the ear canal and slightly rotate to adjust for best fit.

1

2

3

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## FIND YOUR EARBUDS

Download the Tile app and activate to find your earbuds.

Learn more at jlab.com/tileapp

*Activating Tile will reduce earbud playtime.*

FIND WITH tile™

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## DOWNLOAD THE APP

Customize Epic Air Sport ANC features and update the latest software.

Download the JLab Sound App in Apple/Google Play Store.

Download on the App Store

GET IT ON Google Play

JLab Sound

# TROUBLESHOOTING

## NO AUDIO IN ONE EARBUD OR EARBUDS ARE DISCONNECTED (MANUAL RESET)

**1** Enter your Bluetooth device settings and forget the Epic Air Sport ANC. Fig **A**

**2** Keep the earbuds in the charging case and on **ONE** earbud **quickly tap the touch sensor 7x times**. Light blinks blue 4 times. Fig **C**

**3** Repeat with other earbud. **Quickly tap the touch sensor 7x times.** Light blinks blue 4 times. Fig **C**

**4** Take both earbuds out of the charging case. Wait for one earbud to turn **solid white** and one to **blink blue/white**. You are now ready to pair to your Bluetooth device.
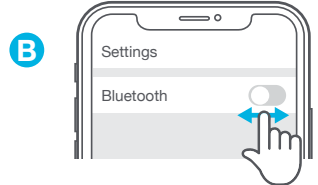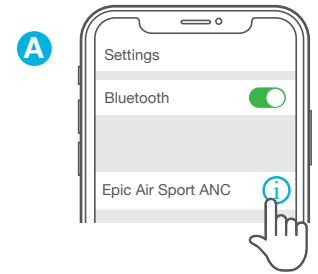
## BLUETOOTH DEVICE DOES NOT CONNECT/RECONNECT

**1** Enter your Bluetooth device settings and forget the Epic Air Sport ANC. Fig **A**

**2** Turn OFF then ON Bluetooth. Fig **B**

**3** Take the earbuds out of the case. Wait for one to turn **solid white** and one to **blinking blue/white.**

**4** Select "Epic Air Sport ANC" in device settings to reconnect.

**Instructional videos at: JLAB.COM/MANUALS**

**A**
Settings
Bluetooth
Epic Air Sport ANC

**B**
Settings
Bluetooth

**C**

**Quick 7x times**

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## QUICK TIPS

- The left or right earbud can be used independently for music and phone calls. Simply choose one and take out from the case to connect.
- Only ONE Bluetooth device can be connected at a time. Turn off Bluetooth on unwanted devices and turn on Bluetooth on chosen device to connect.
- Fully dry off earbuds before putting in the charging case to avoid any damage to the case.

## WARNING

**Fully dry off the earbuds before placing in the charging case.**

If the earbuds are damp or wet, this will cause damage to the charging case. The warranty will be voided if the charging case shows damage by water/sweat.

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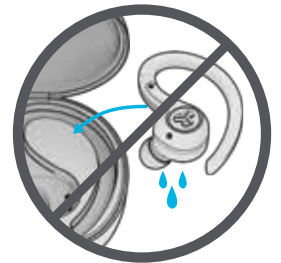
## CAUTIONS

- Avoid extreme heat, cold, and humidity.
- Avoid dropping or crushing the earbuds.
- Wax may build up in the earbud tips, lowering the sound quality.
  Carefully remove the wax with a cotton swab or other small tool to improve the sound quality.
- If you experience discomfort or pain, try lowering the volume or discontinuing use temporarily.
- If you experience regular discomfort while using this product, discontinue use and consult your physician.
- We recommend you treat your earbuds as you would a nice pair of sunglasses and keep them in safe location when not in use.

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**Shop products | Product alerts | Burn-in your headphones**
JLab Store + Burn-in Tool

Download on the App Store

GET IT ON Google play