



## DELL Upgrade from 1Y Collect & Return to 3Y ProSupport

**Brand :** DELL

**Product code:** VN3M3\_1CR3PS

**Product name :** Upgrade from 1Y Collect & Return to 3Y ProSupport

- 24x7 direct access to in-region ProSupport engineers
  - Hardware and software support
  - Next business day onsite support after remote diagnosis
- Upgrade from 1Y Collect & Return to 3Y ProSupport

**DELL Upgrade from 1Y Collect & Return to 3Y ProSupport:**

If your customers need more than basic warranty service and want to reduce IT time spent on routine tasks, ProSupport for PCs has features 24x7 direct access to ProSupport engineers, next business day onsite repairs, and automated, proactive issue resolution with telemetry-driven insights

\*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 1Y Collect & Return to 3Y ProSupport. Number of years: 3 year(s), Service time (hours x days): 24x7x365



Features		Features	
Service type	ProSupport	Phone support	✓
Service included	Parts and Labour	Web support	✓
Service time (hours x days)	24x7x365	Troubleshooting	✓
Number of years	3 year(s)	Parts replacement	✓
		Compatibility	Vostro 3520 Vostro 3525

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