diskAshur²®

QUICK START GUIDE

Thank you for purchasing the iStorage diskAshur². Your diskAshur² is preformatted in NTFS and shipped with a default Admin PIN of 11223344 and although it can be used straight out of the box with the default Admin PIN, for security reasons, we highly that a new Admin PIN be created immediately by following the instructions under the heading 'Changing the Admin PIN'.

Desk Lock Slot Connection

iStorage™
diskAshur²

LED LIGHTS

🔒 - Standby State/Locked

🔓 - User Mode/Unlocked

🅰 - Admin Mode

Alphanumeric Keypad

LOCK

SHIFT

UNLOCK

Integrated USB 3.1 Cable

First Time Use

Your diskAshur² undergoes a rapid self-test to verify all security components are working properly each time you plug into a powered USB port. The LEDs will go through 3 test stages, blinking in sequence RED, GREEN and BLUE, followed by two GREEN blinks and then to RED (Standby State) on a successful test. Any test failure will force the diskAshur² to securely reset itself and automatically resume the self-test without affecting the security characteristics or any data stored on the drive.

To unlock the diskAshur² for the first time with the default Admin PIN, insert the integrated USB 3.1 cable to a powered USB port and follow the instructions in the table below.

1. In Standby State (solid RED LED), enter the default Admin PIN '**11223344**' and then press the '**UNLOCK**' button	🟥 ➞ 🟩	GREEN and BLUE LEDs will alternately blink several times and then to a solid BLUE LED changing to a blinking GREEN and finally to a solid GREEN LED

Note: Once the diskAshur² has been successfully unlocked, the GREEN LED will remain on and in a solid state. It can be locked down immediately by pressing the '**LOCK**' button once or by (strongly recommended) clicking the 'Safely Remove Hardware/Eject' icon within your operating system.

PIN Requirement

- PINs must be a minimum length of **7** and maximum **15** digits.
- Cannot contain all sequential numbers (2345678 or 9876543).
- Cannot contain all repeating numbers (1111111).
- The SHIFT key can be used for additional combinations (e.g. SHIFT+1 is a separate value to just 1).

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Changing the Admin PIN

To change the Admin PIN to your own unique 7-15 digit PIN, follow the steps below.

Step		Result
1. In Standby State (solid RED LED), press and hold down both the 'UNLOCK and number '1' buttons		Solid RED LED will change to blinking GREEN and BLUE LEDs
2. Enter the default Admin PIN '11223344' and press the 'UNLOCK' button		GREEN and BLUE LEDs blink rapidly together for a few seconds then to a solid GREEN and finally a solid BLUE LED indictaing the diskAshur² is in 'Admin Mode'
3. In Admin mode (solid BLUE LED), press and hold down 'UNLOCK + 2' buttons		Solid BLUE LED will change to blinking GREEN and solid BLUE LEDs
4. Enter your NEW Admin PIN and press 'UNLOCK' button		Blinking GREEN and solid BLUE LEDs will switch to a single GREEN LED blink and then back to blinking GREEN and solid BLUE LEDs
5. Re-enter your NEW Admin PIN and press 'UNLOCK' button		Blinking GREEN and solid BLUE LEDs change to a rapidly blinking BLUE LED and finally to a solid BLUE LED indicating the Admin PIN has been successfully changed
6. To exit Admin Mode press the 'LOCK' button		Solid RED LED indicates the drive is locked and in the standby state
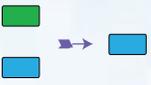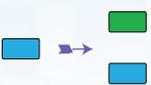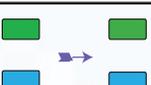
Adding a New User PIN in addition to the Admin PIN

In addition to the Admin PIN, the diskAshur² can be configured with an independent User PIN.
To create a new User PIN follow the steps below.

Step		Result
1. In Standby State (solid RED LED), press and hold down both the 'UNLOCK and number '1' buttons		Solid RED LED will change to blinking GREEN and BLUE LEDs
2. Enter your Admin PIN (default '11223344') and press the 'UNLOCK' button		GREEN and BLUE LEDs blink rapidly together for a few seconds then to a solid GREEN and finally a solid BLUE LED indictaing the diskAshur² is in 'Admin Mode'
3. In Admin mode (solid BLUE LED), press and hold down 'UNLOCK + 3' buttons		Solid BLUE LED will change to blinking GREEN and solid BLUE LEDs
4. Enter your NEW User PIN and press 'UNLOCK' button		Blinking GREEN and solid BLUE LEDs will switch to a single GREEN LED blink and then back to blinking GREEN and solid BLUE LEDs
5. Re-enter your NEW User PIN and press 'UNLOCK' button		GREEN LED rapidly blinks for a few seconds then changes to a solid BLUE LED indicating the User PIN has been successfully created
6. To exit Admin Mode press the 'LOCK' button		Solid RED LED indicates the drive is locked and in the standby state
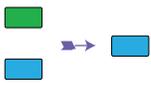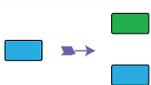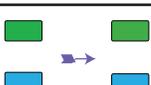
Unlocking with either the Admin or User PIN

Unlock with Admin PIN (PIN + 🔓)

1. To unlock the diskAshur² as Admin, enter your Admin PIN and then press the 'UNLOCK' button. GREEN and BLUE LEDs will alternately blink several times and finally changing to a solid GREEN LED indicating the drive is unlocked and ready to use as Admin.

Unlock with User PIN (🔓 + PIN + 🔓)

2. To unlock the diskAshur² as the User, press the 'UNLOCK' button, all LEDs will blink on and off, then enter your User PIN and press the 'UNLOCK' button again. GREEN and BLUE LEDs will alternately blink several times and finally changing to a solid GREEN LED indicating the drive is unlocked and ready to use as the User.

For more features and detailed instructions please refer to the user manual pre-loaded on your new diskAshur² and also available on our website.

iStorage provides the following helpful resources:

- iStorage Website (https://istorage-uk.com). Check for up-to-date information.
- E-mail us at support@istorage-uk.com
- Call the Technical Support Department at +44 (0) 20 8991 6260
- iStorage's Technical Support Specialists are available from 9:00 a.m to 5:30 p.m GMT, Mon- Fri.

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