Onboarding document for the following service solutions:

- **EcoStruxure Asset Advisor**
- **Monitoring & Dispatch Services**

Please follow this guide to initiate the service.

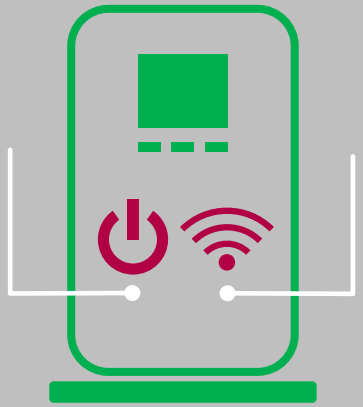
Life Is On Schneider Electric

November 2020 – V1.0

Equipment Installation

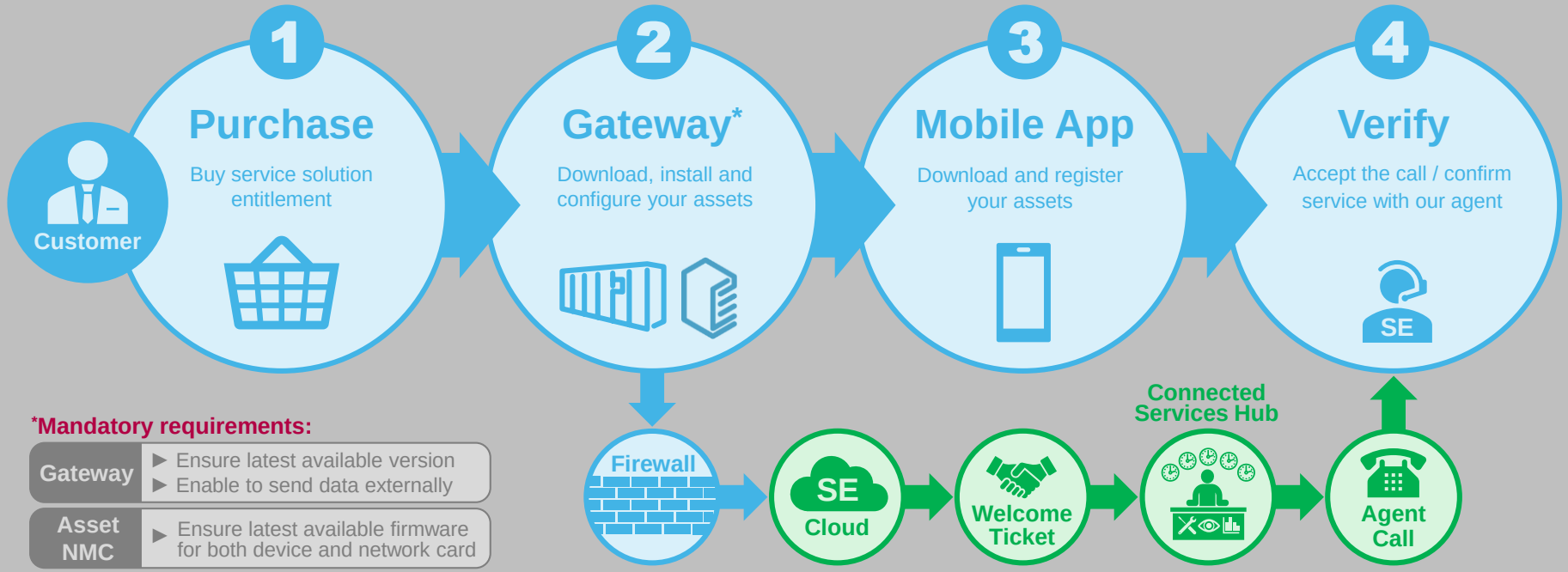
Please make sure that all equipment covered by your service is properly installed and connected to the local network.

Equipment is installed and working



Device(s) is connected and discoverable in local network

Overview of Service Activation Steps



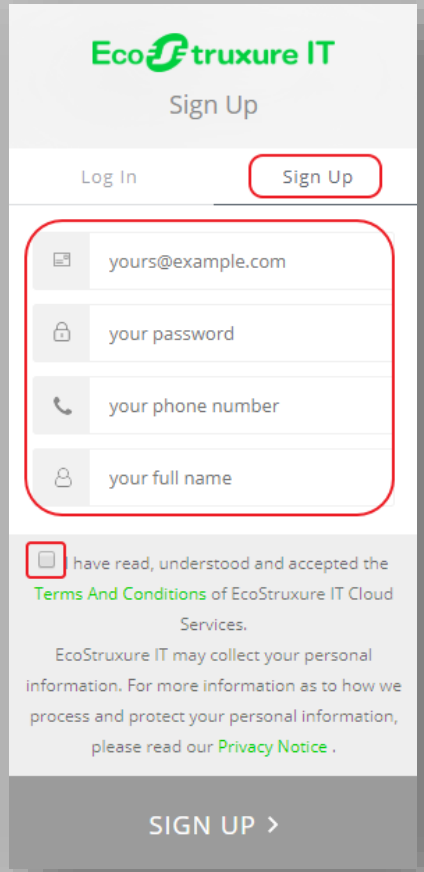
Registration & Setup Guide

Getting started with EcoStruxure IT is easy!

(Don't forget to download the gateway software and install the app on your phone.)

- Sign up **here** and follow the on-screen instructions to download EcoStruxure IT Gateway.
- Work with your IT to install and configure your EcoStruxure IT Gateway. Steps and details of the process are available **here**.*
- Install the EcoStruxure IT mobile app. Details available **here**.

*Note: For additional security information visit this link here.



Verification of Service

To finalize service activation, you will receive a call from Schneider Electric.

During the call, our Connected Services Hub (CSH) agent will verify your settings and configuration, as well as help you activate your account.

Once contacted by CSH agent, please indicate which service solution you are connecting:

- **EcoStruxure Asset Advisor**
- **Monitoring & Dispatch Services**

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